

# Cloud platform for WINDEV and WINDEV Mobile application telemetry: Pricing

Effective date of pricing: August 1, 2025

## Overview

PCSCloud offers specific **WINDEV** and **WINDEV Mobile application** analytics platforms.

These platforms allow you to **collect usage data of WINDEV or WINDEV Mobile applications**.

This enables you to understand how your applications are being used, which options are used the most, the least or not used at all. You can also view calculation and response times of deployed applications, and much more. For more information about the collected data and telemetry, see the WINDEV and WINDEV Mobile documentation.

You can then analyze this data directly in the dashboard of your WINDEV or WINDEV Mobile development environment.

Access to the telemetry platform is secured and reserved to authorized users.

## Service description

### High-quality, ready-to-use environment

PCSCloud telemetry platforms include :

- **The WINDEV/WINDEV Mobile telemetry service** to collect application metrics.
- A **storage space** and an **HFSQL** database used by the telemetry service to store and aggregate collected data.

These services are specifically designed for Cloud platforms and have been optimized for automatic implementation from the WINDEV or WINDEV Mobile environment. They are remarkably easy to use.

You can view and analyze all the collected data and statistics from WINDEV and WINDEV Mobile's telemetry dashboard. You can perform all these operations directly from your computer.

This allows you to focus on developing and managing your projects without worrying about the setup, maintenance and security of a telemetry server.

An administration interface is also available in the PCSCloud dashboard to create and manage your platform: access rights, backups, usage levels, etc.

## Availability, scalability, security

Telemetry platforms are designed to guarantee high availability, even in case of hardware failure.

The platform automatically adapts to the load.

A backup option can be enabled to perform a daily backup of your platform (see "Platform backup").

## Telemetry platform billing

### Pricing based on the number of collected actions

Billing is performed on a monthly basis and depends on the number of actions collected.

A collected action corresponds to a user action in a given application.

Any platform created during the month is billed. Months are billed from the first day.

The table below shows the prices for the platform based on the number of actions collected per month:

Telemetry platform	Price (Euros/month)
Up to 5,000,000 actions collected	74.90
Per 1,000,000 additional actions collected	1.90

All prices are exclusive of taxes and are subject to change without prior notice.

### Platform backup

You can automatically back up the telemetry platform.

This backup is performed daily, and data is kept for 14 days. This gives you 12 daily incremental backups and 2 weekly full backups.

This backup is performed on a physical machine independent from your platform.

Activation of the option and restoration of a backup are available on request to our technical team.

The table below presents the pricing for the backup option of the telemetry platform:

Backup/Restore	Price (Euros)
Automatic daily backup	11.99/month/platform saved
Backup restore	49.90

All prices are exclusive of taxes and are subject to change without prior notice.

## Setup and assistance fees

Opening a Cloud account generates a one-time fee that covers setup costs.

A single Cloud account allows you to create development platforms, operating platforms, telemetry platforms and cluster platforms.

Therefore, you don't need to create a new Cloud account if you already have one.

The table below shows prices for setup and assistance services.

Setup / Assistance fees	Price (Euros)
Opening a Cloud account	9.90
New development platform	19.90
Customized assistance	99.90
Priority assistance	125

All prices are exclusive of taxes and are subject to change without prior notice.

## Management fees

Management fees corresponds to 20% of the monthly subscription fee associated with the different options, if any (platform, backup, etc.). These management fees are payable monthly.

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